

Nicolas Mondy
(0033)06 12 43 65 11
nicolas.mondy@yahoo.fr

Experiences and Endorsements

Customer service representative Front office. Avis/Budget Car rental

France - Beauvais Airport North Paris
still in contract Since July 2006

Developing and executing short-term strategies and improvements for operational activities
Optimizing Market share and revenue according to the company guidelines
Setting and reporting monthly goals profits and transactions. Cars fleet size and mix
Working with corporate to develop sales objectives. Solving customers problems.
Supervising employee staff according to HR policies.

Working in a multi cultural environment
Developing pro-activity in very different contexts
Improving customer's satisfaction and firm's profits.

Administrativ and sales department assistant

Dialog-service, Beauvais (France) (Privately Held; 120 employees) Storage and routing for the
press industry. Logistical support. Jun-Sep 2003
orders customer's cares logistic and stock management

Anticipate orders and production
Deal with lack of storage capacity in different warehouses
Team working with production staff. Dealing with customers wishes and production team.
June 2005-January 2006

Export Assistant

Givenchy SA, cosmetics. Beauvais (France) Temporary Job. Production and stock management
according to the production forces.
Jun-Sep 2003

Education

ISEG business and managment shool (France)

private diploma, business school, 2003-2004

ESP

BTS in Marketing and advertising 2002

Languages :

Nativ French, Good English, good German, Spanish.

Additional Information

Interests : Vintage Cars, Le Mans racing, travels, sports.

MS office knowledge, wizard, car system.